



Security

- Sitex steel or polymer screens • Masterguard keyless door • Security doors • Keyholding services
- Emergency boarding • Meter box/letter box covers • Fencing & bollards • Mobile security patrols
- Empty property risk management insurance

New eMAKS **New** Communal access doors



Monitored alarms

- Temporary wireless intruder alarms with up to 32 wireless sensors • TRAP radio/GSM alarms
- 24/7 monitoring & reporting • Stand-alone alarms – up to 9 months on battery power
- Sequential verification process – reduces number of false alarms
- Alarm peripherals – PIRs, boiler tamper, smoke detectors, loop guard, water detectors, vibration guards, remote access and remote sirens



Clean and clear

- Void cleaning & clearing • Specialist cleaning (e.g. bodily fluids & human waste removal)
- Removal of hazardous materials • Sharps removal, needle sweeps • Pest control & disinfection
- Fly-tipping & bulk waste removal • Licensed waste carrier, compliant with WEEE regulations
- Graffiti removal • Garden clearance & tidy • White goods removal • Communal area cleaning

New Mould eradication **New** Infection control



Regeneration

- Pre-demolition security with "Permascreens" • Kitchen & bathroom strip out
- Community Safety Partnership • Hazardous material disposal • Bespoke security solutions
- Rubbish clearance • Protection of public buildings



24/7 Response Centre

- Repairs & maintenance support lines • Anti-social behaviour support lines
- Lone Worker Protection • Customer satisfaction surveys • Emergency response/disaster recovery
- Empty premises facilities management



Your partner for void property management

Our new services:



eMAKS

One key for all locks, helps to solve access management problems, exclusively available to SitexOrbis.
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Communal access doors

SitexOrbis is the only company in the UK to offer 3 secured by design approved doors.
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Mould eradication

SitexOrbis is the only national consultative mould eradication service provider in the UK.
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Infection control

SitexOrbis is the only company certified to deliver this revolutionary fogging (vaporisation) service to disinfect properties.
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Security screens



SitexOrbis secures over 50,000 properties every year

Our industry-acclaimed choice of security screens will provide complete protection for empty (void) properties and vacant estates. We are the industry's only provider authorised by the Financial Services Authority (FSA) to offer an empty property Risk Management Insurance service which mitigates the risk of malicious damage to empty properties.

SitexOrbis window and door security screens

Polymer clear screens

An unobtrusive screen designed to secure doors and windows without affecting the visual appeal of neighbourhoods.

- 3mm-6mm heavy-duty clear polymer screens
- Difficult to spot even close up
- Visual appearance not affected
- Excellent light transmission
- UV protected surfaces give excellent resistance to outdoor weathering

Sitex steel screens

Europe's most widely used high strength steel screening. Protects voids against being vandalised.

- 1mm-2mm heavy-duty galvanised steel screens
- Coated to prevent rusting
- Anti hacksaw and crowbar design
- Allows natural light in for visible checking
- Easy to install with no damage to windows or doors

Permascreen

A tamper-proof, sacrificial steel screen designed to protect long-term voids meant for demolition.

- 1mm-2mm heavy-duty galvanised steel that can be recycled
- Maintains security up to and through the demolition process
- Permanently secured inside and outside of property
- Secured by hardened bolts and welded nuts

Masterguard door

A tough steel keyless access door.

- Entry gained through 12 digit keypad or by remote operation
- Access code can be changed on-site, while GSM enabled access code can be changed via the internet or phone
- Electronic battery operated lock with remote unlock
- Full log of locking and unlocking events

Masterguard door

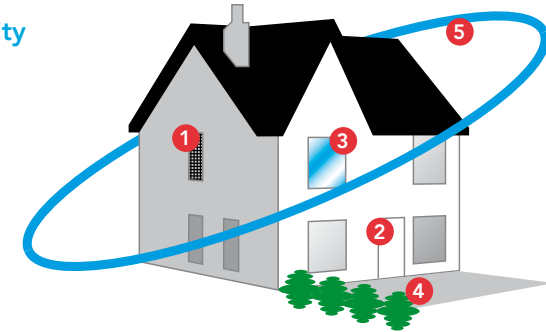


“SitexOrbis Risk Management has allowed us to make an immediate visual impact through the reduction of steel security. This has improved void turnaround periods and increased tenancy agreements.”

Robin Slater
North Lanarkshire Council

Best practice in empty property security

- 1 Steel screens rear and side
- 2 24/7 monitored alarm & keyless door
- 3 Polymer-net curtains street-side
- 4 Garden tidies
- 5 Risk Management Insurance



Case study: SitexOrbis in Action

Erimus Housing

In 2005 SitexOrbis was asked to provide security solutions for voids belonging to Erimus Housing – the main provider of affordable rented accommodation in Middlesbrough. The results achieved during the next two years were outstanding.

- A 50% reduction in un-lettable voids
- Re-let times halved
- A substantial cut in security costs and rental loss from fewer empty properties

Screens are fitted without any damage to fixtures



Which option would you prefer to secure voids?

✓ Steel screening



✓ Polymer + net curtains + alarm + risk management



“By using SitexOrbis' best practice approach to voids security, we are able to reduce the number of voids and re-let properties more quickly, without having a detrimental impact on the environment.”

Susie Thompson
Erimus Director of Housing

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New service!

eMAKS

How would you like this...



Keys are a simple device, yet they can cause many problems if they are not managed effectively, such as:

- Tracking their whereabouts. This can prove to be timely, costly and create management problems when organising daily activities
- Waiting for keys to be returned or travelling to pick them up
- Replacing lost or stolen keys, which can incur increased expense and security risks
- Authorised access within unauthorised times

... to look like this?



eMAKS = key solutions

Exclusive to SitexOrbis, eMAKS (Electronically Managed Access Key Systems) provides a revolutionary one key for all locks solution that will also operate alarms.

Full support 24/7 is also provided through the fully trained eMAKS Technicians who ensure a smooth and easy move to the eMAKS solution, and the 24/7 Response Centre ensures eMAKS keys and locks can be updated any time, day or night.



eMAKS manager



eMAKS technician



eMAKS 24/7 Response Centre



eMAKS door



eMAKS alarm



eMAKS key



One key for all locks

How does eMAKS work?

Each key is electronically encrypted so that when used with eMAKS locks you can control what locks open and when. This can be managed through a simple phone call.

The eMAKS solution involves:

Simple Activation In minutes

To program a key just call the SitexOrbis 24/7 Response Centre who will update the software so that the authorisation ports are ready for use in minutes. The key can then be activated simply and quickly via various types of authorisation ports, locally via a laptop, or remotely via a PDA.

Timed Access

eMAKS keys can be programmed to work within specific periods, so if you want a plumber (for example) to enter and leave between the hours of 12 and 2, then you program the key to allow access only within this time.

Access reports

Each entry and exit to the building (whether allowed or denied) is recorded and reported via the eMAKS key. Communication works through inserting the key into the authorisation port. Each time the eMAKS key is placed in an authorisation port, access reports are transferred to the SitexOrbis Response Centre and then reported to you.

One key for multiple locations

One key can be programmed to work with hundreds of locks so that you can grant access to multiple locations without the need to return to the office to swap keys. This will save managers and contractors up to two hours a day, or 72 days a year (average).

Easy management control

The codes and access reports afford managers with a clear picture of their properties' daily visits and how long each job takes. This allows for future planning and increased efficiency with invoicing.

Increased security

eMAKS locks cannot be picked and eMAKS keys cannot be duplicated.

No need to change the locks if a key is lost

eMAKS keys can be de-programmed quickly by calling the SitexOrbis 24/7 Response Centre.

Simple swap between normal and eMAKS locks

No wiring or batteries are needed so locks are completely portable. Normal locks can be replaced by eMAKS locks and key systems.



eMAKS Euro & yale lock



eMAKS mortice lock



eMAKS mini port lock



eMAKS keypad port



eMAKS Mobile devices



eMAKS Wireless

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New service!

Communal Access doors



Do you feel secure about your doors?

Communal buildings can invite crime and anti-social behaviour if access points are not adequately secured.

You'll feel very secure with ours

SitexOrbis have formed a partnership with Newton Security Doors Ltd to provide a range of communal entrance access doors with unsurpassed levels of security. We are the **only** company to offer a range of three police approved Secured by Design (SBD) doors which are designed and manufactured in the UK.



Fast track re-let service

This police approved industry standard focuses on crime prevention in property at the design and construction stage. Not only are Newton the leading manufacturer of SBD approved doors but they are the only company to have three separate ranges which have achieved SBD accreditation.

Five year product warranty

Our doors are built to last. They are UK designed, manufactured and installed and we include optional features such as an anti-graffiti coating to ensure protection in exposed environments.

Trusted partners

With more accreditations than any of our rivals, SitexOrbis ensure compliance with all legal and insurance requirements. Our many accreditations and client testimonials are proof of our success in providing best value solutions.

Customer led

SitexOrbis leads the industry with more happy customers than its competitors* and the design of Newton doors is customer driven. Clients using Newton Doors include City & County of Swansea, Oxford City Homes, Hackney Homes, Glasgow Housing Association and Guinness Trust.

* Independent market research survey, The Leadership Factor, September 2008



SitexOrbis is the only company in the UK to offer 3 secured by design approved doors.

All our doors have these features:

- Strong reliable construction
- Galvanised etch primer & powder coat finish
- Range of colours and style features
- Negligible maintenance
- Off the shelf ironmongery
- Anti-nip pivot or anti-nip piano hinge
- A selection of manual closers and automatic swing door operators can be incorporated
- Compatible with all access control systems

Optional features available:

- Various locking systems
- DDA compatibility
- Secured by Design specification
- Glazed vision panels
- Emergency panic bar systems
- Draft excluder and threshold available
- Louvered infill for ventilation

Communal entrance access doors

Our versatile range of Portcullis steel access doors are built with style, quality and strength. The range includes Traditional, Classic, Bastille and Extra.

Manufactured and developed for the highest security levels including PAS23/24 Secured By Design, these products are ideal for high density housing environments. The Portcullis door range is designed to accommodate the aesthetic requirements of social housing professionals, occupiers and tenants without compromising on security.

Portcullis steel access door range

- **Traditional & Classic** – this versatile market leader is suitable for heavy traffic and offers the highest levels of security.
- **Bastille** – a flush-faced, galvanised steel door set suitable for varied locations such as store room, plant room and refuse stores. Constructed to stringent standards and perfect for medium level security.
- **Extra** – a medium level security steel door which serves as a more secure alternative to standard timber doors.

Concept aluminium door range

This aluminium and GRP security door is ideal for medium/low access security requirements. Doors can be manufactured in two separate colours for interior/exterior.

Standard colour range

All our doors are available in this range of standard colours. Finishes available are ripple and textured, depending on availability. Alternative BS or RAL finishes can be costed if requested.

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www.sitexorbis.com/communaldoors

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Portcullis Traditional and Classic doors:



Portcullis Extra



Portcullis Bastille



Concept aluminium doors



Bright Green
(BS4800 14E51)

Cornflower Blue
(BS4800 20E51)

Dark Cherry
(BS4800 04D45)

Bitter Chocolate
(BS4800 08B29)

Holly Green
(BS4800 14C39)

Dark Sapphire Blue
(RAL 5003)

Poppy
(BS4800 04E53)

Jet Black
(RAL 9005)

In partnership with



Monitored alarms

Property crime is a constant threat and an ever increasing cost to landlords. SitexOrbis offers integrated alarm solutions including battery-powered alarms, 24/7 monitoring, mobile patrols and the added security of SitexOrbis' empty property Risk Management Insurance.

SitexOrbis alarms

GSM and radio-linked TRAP alarms are designed to protect buildings and internal fittings. They are tamper-proof, constructed from vandal-resistant materials, operate for up to 9 months on battery power and are continuously monitored by SitexOrbis' own 24/7 Response Centre. Local teams respond to alarm activations within an average of 20 minutes. Up to 32 additional wireless sensors can be added and sequential verification reduces the risk of false alarms.

TRAP radio alarms which operate over the Vodafone Paknet network are ideal where GSM coverage is non-existent or limited.

GSM alarms activations can be signalled to the SitexOrbis Response Centre and simultaneously to designated mobile phones anywhere in the world within the GSM network.

Innovation in action – TRAP XL alarm. The TRAP XL alarm is the latest SitexOrbis innovation which allows you to turn an intruder alarm ON and OFF via your mobile phone without a key or fob.

Trap XL:

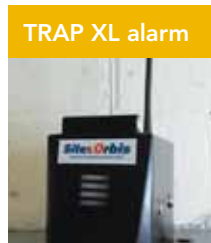
- Keyless operation, more secure than a single key fob system
- Lets you control alarms remotely without a site visit
- Reduces irritating false alarms
- Provides contractors with immediate access to properties and reduces their waiting time and cost

Alarm peripherals:

External/internal Passive Infra-red detectors (PIR), smoke detectors, vibration guards, remote sirens, radio-based guard loops and water detectors.



We handle over 15,000 alarm signals in-house every day



“Our school has been subject to repeated burglaries, vandalism and the target for antisocial behaviour. In the last 12 months, since the installation of SitexOrbis' Schoolguard monitored security system, there have been no recorded break-ins or vandalism, and anti-social behaviour has been all but eliminated.”

Head teacher
Manchester School

Risk Management Insurance

SitexOrbis' empty property Risk Management Insurance policy is our industry's market first that reduces the need to over-secure properties against the costs of criminal damage. Regulated by the Financial Services Authority, the insurance provides cover for damage to the building, replacement, costs of fixtures and fittings, lost rental income and cover for adjacent properties. SitexOrbis' insurance allows you to use less intrusive security measures such as monitored alarms and net curtains to mimic occupancy, whilst mobile patrols make residents feel safer and deter vandalism.



Case study – SitexOrbis in action

When Southern Mining and Tunnelling wanted to move their existing security system, along with two explosive stores it protected at a quarry in South Wales, they called SitexOrbis.

SitexOrbis fitted two battery-powered, wireless Oasis alarms in the explosive stores along with external and internal vibration sensors to cover the buildings against physical attack. A spokesman for the mining company said “We have saved ourselves perhaps more than £7,000 on new cabling and suffered no lapse in security”.



SitexOrbis' TRAP XL alarms can be armed/disarmed from your own mobile phone



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Clean and clear

Whatever timescales or type of service you require, we will clean and clear properties, gardens and communal areas quickly and efficiently. Our multi-skilled teams dramatically reduce void turnaround times and help avoid the financial, health and environmental costs of delays.

Our services

We provide a one-stop service solution tailored to your exact needs, saving you the money and hassle of managing multiple subcontractors.

- Empty property cleaning, disinfection and fumigation
- Fast and efficient property clearance with photographic evidence
- Specialised cleaning including sharps removal and needle sweeps
- Pest control services, bird guano, faeces cleaning and fumigation
- Graffiti removal with environmentally friendly materials
- Removal and audited disposal of hazardous material and contaminated waste
- Blood and bodily fluids, human faeces clearance, cleaning and sanitising
- Fly-tipping and bulk waste removal including fridges and freezers
- Key collection and accompanied viewings
- Garden clearance, communal area cleaning
- 24/7 customer care and emergency response



We clean and clear nearly 20,000 properties every year

We clean these...

Messy rooms



Hazardous waste



“I’m always impressed by SiteXOrbis’ speed and efficiency plus their commitment to working in partnership with us on even the toughest tasks.”

Alan Waugh
Contract Manager
Edinburgh Building Service
City of Edinburgh Council

Fast Track Re-let service

Our Fast Track Re-let service will significantly shorten re-let times by making your properties – including gardens and surrounding areas – clean for viewings and new tenants. We always strive to meet or exceed even the toughest service level agreements and offer value for money over the life of the contract through a ‘one-stop service’ approach.

A one-stop service approach saves money

A SiteXOrbis multi-skilled team will deliver unrivalled efficiency and value for money by meeting all your needs in one single visit.

Legislative requirements

- Licensed waste carrier meets your duty of care requirements
- WEEE Compliant

Trusted team

- Multi-tasked, fully trained, uniformed staff
- Locally recruited team
- 10 years employment vetted, CRB checked
- Training endorsed by City and Guilds
- Committed to performance monitoring
- Undertakes risk assessments for all jobs
- Ensures full compliance with Health & Safety regulations



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No job too big or messy for our team:



New service!

Mould eradication

Mould is not only ugly and destructive but is also a hazard to health; so much so that it is legally categorised to pose the same risk as asbestos. The SitexOrbis Mould Eradication Service ensures that mould is removed from the root.

Mould and its causes

Mould is a type of fungi and is present everywhere, both indoors and outdoors. Mould is often green, grey, brown or black and produces a musty smell. The visible surface area is only 10% of the problem as a complex root system exists underneath. Light, humidity and moisture provide ideal conditions for mould to germinate and grow. Cooking, clothes drying, showers, baths and breathing all cause condensation - the single biggest reason for mould growth.

Legal responsibility

Landlords, councils and housing associations are legally bound to clear any outbreak within 28 days under section 11 of the Landlord and Tenant Act, 1998. If it is not treated properly then they are liable for legal action, compensation, low tenant satisfaction and a negative impact on reputation.

Cause and effect

The spores released by mould are both an aggravation and cause of asthma, and are so hazardous that:

- Mould is classed as a category one risk to health, as assessed under the Housing Health and Safety Rating System 2004. This is the same class as asbestos.
- The Environmental Protection Act (1990) defines mould as a statutory nuisance that must be treated.

Inhalation of spores causes asthma



SitexOrbis
property & people protection 24/7

SitexOrbis is the only national consultative mould eradication service provider in the UK

Before...



... After



1 Consultation



3 Root removal



The SitexOrbis Solution

SitexOrbis uses a 3 stage treatment process and also includes a consultation service:

- 1 Consultation** - Experienced surveyors diagnose the type of mould and reasons for its outbreak, and sophisticated instruments measure humidity. Professional approach reassures occupants and photos are taken before and after treatment.
- 2 Eradication** - Fully trained technicians wash the surface with a bacterial detergent to eradicate surface mould and prevent spores spreading in the air.
- 3 Root removal** - Technicians then treat one metre beyond the affected area, in all directions, to eradicate the root.
- 4 Prevention** - A fungicidal paint finish is then applied. This creates a seal so that any spores still in the atmosphere cannot land and germinate.

2 Eradication



4 Prevention



Solve it with SitexOrbis

SitexOrbis has been working with over 1,000 clients nationally, from over 40 locations, and has been rated number one by its customers in a satisfaction survey.

As the only national consultative mould eradication service provider in the UK, the SitexOrbis service ensures that:

- Occupants are re-assured that action is being taken
- Each outbreak is treated for its specific needs
- Professionally managed staff are sensitive to the needs of working in a private home
- Staff are CRB checked to ensure their suitability to work in a private home
- Training program endorsed by City & Guilds

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“At the moment it takes up an awful lot of our time deducing what the causes [of mould] are and speaking with occupants, advising them. Anyone who can come in and provide a full solution to this can only be an asset to us.”

Robert Witney,
Bristol City Council.

SitexOrbis ensures mould is removed, not just covered up

SitexOrbis
property & people protection 24/7

New service!

Infection control

The SitexOrbis Infection Control Fogging Service, powered by Activ8™, is the process used to disperse a specialist disinfectant to eradicate bacteria, viral and fungal infections that are both airborne and surface-based. We provide regular visits or a 24/7 response service to ensure protection as soon as infection is found.

No matter what type of business or premises you have, if people are congregating there then there will always be a risk of infection. If left untreated these can be life threatening, expensive to combat and cause the closure of premises.

Did you know?

- Every year the Norovirus effects 600,000 – 1 million people*
- More than one in four commuters has bacteria from faeces on their hands**

Activ8™ kills 99.99% of germs, including:

Avian flu



E.coli



MRSA



C.diff



The High Integrity Disinfecting Cleaner that we use has been approved for high risk areas and will kill 99.99% of germs.

Suitable for use on all hard surfaces, the chemical is non-sensitive and effective in killing bacteria, viruses, fungi and yeasts.

“ We tested Activ8™ against H5N1 & SARS and found that it killed the viruses off - approximately 1000 fold reduction. ”

Professor John Oxford, Royal London Hospital

One of the world's leading experts on Avian Flu and SARS and the main scientific advisor to the British Government.



SitexOrbis is the only company certified to deliver this revolutionary fogging (vaporisation) service to disinfect properties.



* The Health Protection Agency
** London School of Hygiene and Tropical Medicine

*** New legislation on Corporate Manslaughter and Homicide 2007 and the Offences Act 2008 states that if duty of care is not upheld, unlimited fines and 2 year prison sentence will be enforced.

We offer two levels of service, and which one is used is determined by your specific needs:

- 1) Fogging and light surface clean
- 2) Fogging and deep clean

Proven infection control

ATP tests are undertaken before and after fogging to determine contamination levels (when required).

Available 24/7

SitexOrbis can provide regular visits or a 24/7 response service to ensure protection as soon as infection is found. With over 40 locations throughout the UK, SitexOrbis can respond any time, any place, anywhere.

Cost-effective

The treatment is cost-effective in comparison with traditional steam cleaning and because of the speed in which the process can be fulfilled.

Quick

The process takes minutes, not days, and the area is ready to re-enter and use as soon as the treatment is complete.

Minimum disruption

Through fogging all airborne and surface-based pathogens are destroyed, so there is no need to move furniture around for the treatment to work.

Environmentally Friendly

Completely non-toxic to humans and animals.

2 in 1 specialist cleaning agent

Disinfect and clean.

Exclusive UK partner

SitexOrbis is the only certified to deliver this revolutionary fogging service at industry standard.

Compliant

SitexOrbis follows the Industry Standard on fogging and is compliant with SOGB 41130:2009, tested against EN1276 and EN13704. Further test results awaited.

please call or visit us online

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How it works:



ATP test* taken to record levels. Fogger machine produces a fine mist of specialist cleaning agent.



This will eradicate any airborne pathogens and surface bacteria.



Cleans every part of the room, floor to ceiling, to ensure it is safe to re-enter.



Because it's a vapour, it can get into hard to reach places.



Surfaces are disinfected with specialist cleaning agent. ATP test* taken again.

*When required



Regeneration

At SitexOrbis, we constantly search for new ways to work with government, local authorities and service providers to develop innovative solutions that contribute to cleaner and safer communities. By listening carefully to customers and communities over the years, we've been able to innovate and grow our range of products and services to support the 'Decent Homes Programme' initiative across the UK.

Our services

Our large, locally sourced multi-skilled workforce is fully trained and accredited in all relevant aspects of property management and security.

- Tailored security services from programme start to completion
- Pre-demolition security using permascreen
- Kitchen and bathroom soft strip-out services
- Hazardous material removal and safe disposal
- Community safety partnership schemes
- Rubbish clearance and soft landscaping
- Licensed waste disposal with full duty of care audit trail
- Protection and property services for public buildings such as libraries, schools and leisure clubs
- Estate patrols and 24/7 emergency response service
- 24/7 alarm monitoring
- Full activity reports available
- Real time, online job status reporting accessible
- Environmental services including pest control and graffiti removal in a single visit
- 24/7 manned customer care support



Available 24/7 to protect properties and improve quality and productivity of refurbishment projects

Sitex Steel Screens



Permascreens



“This area was becoming a growing concern for us but now the number of fires has reduced dramatically. This is all thanks to the partnership work that has taken place with SitexOrbis and other agencies.”

John Arslanian, Arson Reduction
Advocate for Liverpool District at
Merseyside Fire and Rescue Service

Innovation at work

We realise that in some situations, traditional demountable rental security screening fitted to pre-demolition sites results in unacceptable levels of breach. In response, we've developed 'Permascreen' – a permanent, recyclable sacrificial system which has proved to be virtually impossible to remove from either the inside or outside.

Salford

When SitexOrbis Permascreen was used to secure over 3,500 pre-demolition properties in Salford there were no reported break-ins.



Case study – SitexOrbis in action

Aware of how vacant properties can act as a magnet to criminals, Liverpool City Council called in SitexOrbis to protect remaining residents during an extensive regeneration programme in 2006. Over 400 empty houses were protected by monitored alarms, steel or polymer screens on windows and doors and by removing combustibles and valuable items. Special projects included clearing rubbish from streets, back and front gardens and the properties themselves.

State of the art technology

We also equip our teams with GPS-enabled Personal Digital Assistant (PDAs). This technology allows you to monitor job progress using real-time images and view management information via your secure web portal on our website enabling you to make decisions quickly without having to travel to site.

Benefits:

- Internet ordering
- Real-time job status
- Invoice history
- Audit trail reporting

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24/7 response centre

No matter what time or day it is, SitexOrbis provides a 24/7 one-call solution to meet your service requirements including emergency repairs, lone worker protection and anti-social behaviour reporting. Highly experienced operators from our wholly-owned, 24/7, UK-based response centre take appropriate action quickly and efficiently to provide peace of mind for our customers.

Emergency repairs and maintenance support lines

This service provides tenants and housing staff with an out-of-hours response service for emergency repairs:

- Experienced staff are ready and trained to respond to each call
- Calls are filtered according to your specified protocol to ensure only true emergency calls are escalated to nominated contractors or staff
- Secure, easy-to-use web reporting provides detailed management reports which allow you to monitor your contractor's performance against service level agreements

Anti-social behaviour support lines

This service provides a 24/7 response service for tenants to report anti-social behaviour (ASB). The support lines are:

- Fully compliant with Registered Social Housing Landlord ASB management and recording requirements
- Manned by staff specifically trained to deal with ASB incidents
- Designed to allow you to manage and track progress of cases online using our web-based software, saving you the cost of buying your own case management system

In excess of 10,000 lone workers are protected by SitexOrbis every year



“ SitexOrbis provides effective out-of-hours call monitoring, diagnosis and administration procedures that focus on customer needs and services delivery on the ground. ”

Roberto Demidio
Health and Safety Manager
Gateshead Housing Company

Lone Worker Protection (LWP)

LWP fulfils an employer's duty of care to protect its employees. SitexOrbis substantially improves the safety of thousands of workers working in high-risk situations both in the public and private sectors. Our range of services include: Cybertrak mobile phones with satellite location, Identisafe GSM alarm devices resembling ID-card holders and Code-5 which enables your own mobile, PDA or BlackBerry® Smartphone to act as an alarm device and connects directly to our response centre.



Customer satisfaction surveys

Using the 24/7 response centre, SitexOrbis can undertake customer satisfaction surveys tailored to your exact requirements.

- Full management reporting of survey activity and results against agreed service level agreements
- Secure web access to survey findings in an easy-to-use format



Our clients

- Local authorities
- Housing associations
- Emergency services
- The NHS
- Utility companies
- Commercial companies
- Transport for London



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